

Odoo and UAE E-Invoicing: ASP, PINT AE and Peppol Explained for ERP Users

Plain-Language Guide — Terms, Flow and 7-Step Setup

Know the Terms — Fix Your Data — Test Before the Deadline

Odoo Ready Partner with Odoo Middle East · Developer of OESync

IMPORTANT — CHECK THE LATEST RULES FIRST

UAE e-invoicing rules, dates and technical specifications are set by the Ministry of Finance and the Federal Tax Authority, and they can be updated. This guide is general information based on Ministry of Finance material, Ministerial Decisions No. 243 and 244 of 2025 and Cabinet Decision No. 106 of 2025. Confirm your own dates and ASP requirements with the FTA, your ASP and your accountant. It is not legal or tax advice.

The Five Terms Every Odoo User Hears

UAE e-invoicing uses a few new terms. In plain words, your Odoo invoice is turned into a structured file, checked, and delivered to your buyer through an approved provider.

Term	Plain meaning	What it means for your Odoo invoices
ASP	Accredited Service Provider, a company approved by the UAE authorities to connect businesses to the e-invoicing network	Your invoice data goes from Odoo to your ASP, which checks and sends it
PINT AE	The UAE data format for e-invoices, based on Peppol International Invoice (UBL XML)	Odoo data must be complete enough to build this file, so master data matters
Peppol	The secure delivery network that moves e-invoices between providers	Your buyer receives the invoice in their system, not by email
Five-corner model	Supplier, supplier ASP, buyer ASP, buyer, and tax reporting	Tax data is reported through the ASPs, so your team does not upload it by hand
TRN	Tax Registration Number, 15 digits for UAE VAT	Missing or wrong TRNs on contacts are a common cause of rejection

How an Invoice Travels from Odoo to Your Buyer

Corner	What happens	Who handles it
1. Supplier	You confirm a B2B invoice in Odoo	Your team, as usual
2. Supplier ASP	Your ASP receives the data, checks it, builds the PINT AE file and sends it on	ASP, through a connector or API link
3. Buyer ASP	The buyer’s ASP receives the file over Peppol	Buyer’s provider
4. Buyer	The invoice arrives in the buyer’s accounting system	Buyer
5. Tax reporting	Required invoice data is reported to the UAE tax data platform	Handled through the ASPs

Based on the Ministry of Finance description of the UAE decentralised continuous transaction control and exchange (DCTCE) five-corner model.

DOES ODOO SEND THE INVOICE ITSELF?

Odoo’s standard Accounting app creates and stores your invoices. In the versions we have checked, sending to the UAE Peppol network needs a connection to an FTA-accredited ASP, either through an add-on module or an integration such as Perfonec’s OESync. Features differ by Odoo version and edition, so confirm what your own version includes before you decide.

The 7-Step Setup for Odoo Users

Follow these steps in order. Perfonec, an Odoo Ready Partner with Odoo Middle East, can run any or all of them.

Step 1 — Check Your Odoo Version and Plan

Start with what you already have. Your Odoo version, edition and hosting decide how the connection to an ASP is made.

- Note your Odoo version and edition: Online, Odoo.sh, on-premise, Community or Enterprise
- Check whether your version already includes UAE e-invoicing features
- Confirm the UAE localisation, VAT taxes and chart of accounts are set up
- Count your monthly B2B invoices, credit notes and active customers

Step 2 — Choose an FTA-Accredited ASP

Only an ASP approved by the UAE authorities can send your invoices on the network. Choose one that offers a connection for Odoo and a test (sandbox) environment.

- Check the ASP is on the official list of accredited providers
- Ask about the Odoo connection: API, connector module or Perfonec OESync
- Ask about sandbox testing, support hours, pricing and status reporting
- Complete the ASP onboarding and get the API credentials

Step 3 — Fix Your Odoo Master Data

The ASP can only build a valid PINT AE file from complete data. Most rejections come from the contact and product records, not from the system.

- Add the 15-digit TRN to every UAE VAT-registered customer contact
- Use structured addresses: street, city and country code AE
- Replace generic product names such as Services or Goods with specific descriptions
- Set a valid unit of measure on products, mapped to UN/CEFACT codes
- Map every Odoo tax to the right PINT AE VAT category: S, Z, E or O

Code	Meaning	Typical UAE example
S	Standard rated, 5%	Most B2B goods and services
Z	Zero rated, 0%	Exports, qualifying international transport
E	Exempt	Certain residential property and local passenger transport
O	Out of scope	Supplies outside the scope of UAE VAT

Check the exact treatment of each supply with your tax adviser. The table is a guide, not a ruling.

Step 4 — Connect Odoo to the ASP

Link Odoo to your ASP in the test environment first. A test invoice should travel the full route before any live invoice does.

- Enter the ASP endpoint, client ID and secret in the connector settings
- Turn on the sandbox or test mode
- Send one test invoice and read the status that comes back to Odoo
- Keep credentials safe and limit who can see them

Step 5 — Run Pilot Testing

The Ministry of Finance pilot phase opened on 1 July 2026 with no fines, so it is the safest time to find errors. Test every invoice type you issue.

- Standard B2B invoice to a UAE VAT customer
- Credit note, which uses PINT AE type code 381
- Advance payment invoice, and a zero-rated export invoice
- Free zone customer invoice, and a multi-currency invoice with the AED amount
- Rejected invoice: find the reason, fix the data and send again

Step 6 — Train the Team and Watch the Statuses

Your accounts team keeps invoicing in Odoo, but they must read the send status and know what to do with a rejection.

- Show how to read sent, received and rejected statuses
- Explain who fixes rejected invoices and how fast
- Cover credit notes and advance payments
- Agree who is on call during the first week of go-live

Step 7 — Go Live and Review Monthly

Go live before your mandatory date, then review rejection reasons every month so the same mistakes do not return.

- Confirm your go-live date and that the ASP link is switched to live mode
- Review rejected invoices and fix the data causes
- Keep your Odoo invoices as your main records, and follow UAE record-keeping rules
- Re-check settings after any Odoo version upgrade

Mandatory Dates at a Glance

Business category	ASP appointment	Mandatory go-live
Revenue AED 50 million or above	30 October 2026 (extended, now passed)	1 January 2027
All other VAT-registered businesses	31 March 2027	1 July 2027
Government entities	31 March 2027	1 October 2027
Pilot phase, all businesses	From 1 July 2026	No penalty

Cabinet Decision No. 106 of 2025 sets the penalties: AED 5,000 per month for not being set up, and AED 100 per non-compliant invoice, capped at AED 5,000 per month. Confirm the latest dates and penalties with the FTA before you rely on them.

3 Common Mistakes for Odoo Users

Missing buyer TRNs and unstructured addresses

Customer contacts imported years ago often lack a TRN or hold the address in one line. The ASP will reject the invoice. Audit contacts before the pilot, not after go-live.

Waiting for the deadline to choose an ASP

ASP onboarding, API setup and testing take time, and every invoice type needs a test. Start well before your mandatory date.

Assuming Odoo handles everything by itself

A connection to an accredited ASP is needed to reach the Peppol network. Check what your Odoo version includes, and who will maintain the connection after an upgrade.

RELY ON THIS CAREFULLY

Specifications, dates, penalties and Odoo features change. Confirm them against current Ministry of Finance and FTA notices, your ASP documentation and your Odoo version before you act. Examples here are general guidance, and each business should take advice for its own case.

Odoo UAE E-Invoicing Support by Perfonec Computers

Perfonec Computers Trading LLC is an Odoo Ready Partner with Odoo Middle East (Cert n°0000699697) and the developer of OESync, which connects Odoo to UAE e-invoicing. We also support QuickBooks, TallyPrime, Zoho and Sage 50. We can audit your Odoo data, help with ASP onboarding, run pilot tests and support your go-live. CEO: Akanksha Surana.

Free Odoo e-invoicing readiness check — no cost, no commitment.

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