

Zoho Books Is Now an FTA-Approved ASP

What This Means for UAE Businesses — Complete Guide to Direct Peppol E-Invoicing in Zoho Books

Zoho Books has been approved by the UAE FTA as an Accredited Service Provider (ASP). This means UAE Peppol e-invoicing now works directly within Zoho Books — with no external ASP subscription needed. This guide explains what changed, what it means for your business, how the direct Peppol connection works, what you still need to set up, and how Perfonec helps as the authorised Zoho Partner in UAE.

■ BIG NEWS — Zoho Books Is Now an FTA-Approved ASP for UAE E-Invoicing

Zoho Books is now an FTA-approved ASP (Accredited Service Provider) for UAE mandatory e-invoicing. This means UAE Peppol e-invoicing works directly within Zoho Books — with no external ASP subscription needed from you. When you confirm a B2B invoice in Zoho Books, the PINT AE XML is created and sent through the UAE Peppol network directly from within Zoho Books itself. Therefore, Zoho Books users no longer need to find, book, or pay for a separate ASP. Perfonec handles the full Zoho Books e-invoicing setup as the authorised Zoho Partner in UAE.

1. What Changed — Before and After Zoho Books ASP Approval

BEFORE — External ASP Needed	NOW — Zoho Books Is the ASP
Zoho Books could not connect to UAE Peppol on its own	Zoho Books connects directly to UAE Peppol as an approved ASP
An external FTA-approved ASP subscription was required	No external ASP subscription needed — ever
Extra monthly ASP cost on top of Zoho Books licence fee	No extra ASP cost — included within Zoho Books
ASP had to be selected, appointed, and managed separately	No ASP selection or appointment process needed
API link between Zoho Books and external ASP had to be set up	Direct Peppol connection built into Zoho Books itself
Invoice data left Zoho Books to reach the ASP first	PINT AE XML created and sent from within Zoho Books directly
Two vendors to manage — Zoho Books and the ASP	One platform, one vendor — Zoho Books handles everything

2. How Direct Peppol E-Invoicing Works in Zoho Books Now

With Zoho Books now an FTA-approved ASP, the UAE e-invoicing process is fully built into Zoho Books. Your team works exactly as always — the whole Peppol transmission happens inside Zoho Books in the background.

Step	What Happens	Who Handles It
1	Invoice confirmed in Zoho Books	Your team — same as always
2	Zoho Books creates PINT AE XML directly	Zoho Books — automatic
3	Zoho Books checks all 17 PINT AE mandatory fields	Zoho Books — automatic
4	PINT AE XML sent through UAE Peppol network directly from Zoho Books	Zoho Books — automatic
5	Invoice delivered to buyer's accounting system	Peppol network — automatic
6	Send status updated in Zoho Books dashboard	Zoho Books — automatic

3. What This Means for the Cost of UAE E-Invoicing on Zoho Books

Before Zoho Books became an approved ASP, UAE Zoho Books users needed to pay for both a Zoho Books licence and a separate external ASP subscription. Now, the ASP function is built into Zoho Books — so there is no extra ASP cost at all.

Zoho Books Plan	Monthly Price	UAE E-Invoicing Cost
Standard	~AED 55/month	■ Not supported — plan upgrade needed
Professional	~AED 110/month	■ Included — no extra ASP cost
Premium	~AED 165/month	■ Included — no extra ASP cost
Elite	~AED 220/month	■ Included — no extra ASP cost

4. How Zoho Books Now Compares to Other UAE Platforms

With Zoho Books now an FTA-approved ASP, the UAE e-invoicing platform comparison looks very different. Zoho Books now joins TallyPrime 7.0 as a platform with direct built-in Peppol e-invoicing — giving UAE businesses a wider choice of no-external-ASP solutions.

Platform	E-Invoicing Method	External ASP?	Perfonec Solution
TallyPrime 7.0	Native Peppol built-in	■ None needed	Perfonec sets up built-in Peppol — 2 to 4 weeks
Zoho Books	Zoho Books is now approved ASP — direct Peppol	■ None needed	Perfonec sets up direct Peppol in Zoho Books as Zoho Partner
QuickBooks	QBEsync by Perfonec	Handled by Perfonec	QBEsync links QB Desktop/Online to UAE Peppol
Odoo ERP	OESync by Perfonec	Handled by Perfonec	OESync links Odoo 16/17/18 to UAE Peppol
Sage 50	Middleware + ASP	Handled by Perfonec	Perfonec manages middleware and ASP for Sage 50

5. What You Still Need to Set Up in Zoho Books

IMPORTANT — Zoho Books still needs to be configured for UAE e-invoicing

Zoho Books being an approved ASP does not mean e-invoicing is automatically ready in your account. You still need to configure Zoho Books for UAE e-invoicing — set up the 17 mandatory PINT AE fields, map tax rates to PINT AE VAT codes, configure UN/CEFACT unit codes, and enable the direct Peppol connection in your Zoho Books settings. Perfonec handles all of this as the authorised Zoho Partner in UAE.

Upgrade your Zoho Books plan if needed

UAE e-invoicing via direct Peppol is available on Professional, Premium, and Elite plans only. The Standard plan does not support direct Peppol. Perfonec confirms which plan is right for your business.

PINT AE data audit — all 17 fields

All 17 mandatory PINT AE fields must be set up correctly in Zoho Books — customer TRNs in every contact, structured address fields, specific product names, and UN/CEFACT unit codes on all products. Perfonec checks and fixes all 17 fields as part of the setup.

Map tax rates to PINT AE VAT codes

All Zoho Books tax rates must be mapped to the four PINT AE VAT category codes — S for standard rated at 5%, Z for zero-rated, E for exempt, O for out of scope. Perfonec sets up all tax rate mappings as part of the configuration.

Enable direct Peppol in Zoho Books settings

The direct Peppol e-invoicing connection must be enabled and configured in your Zoho Books account settings. Perfonec handles this setup including credit note type 381, advance payment invoices per Version 1.1, and free zone beneficiary fields for DMCC, JAFZA, IFZA, and DIFC.

Pilot phase testing

All invoice types must be tested through the direct Peppol connection during the pilot phase — open since 1 July 2026 with no fines for any errors. Perfonec tests standard invoices, credit notes, advance payments, zero-rated exports, free zone invoices, and multi-currency invoices.

Team training and go-live

Your accounts team needs to know how to read the Peppol send status in Zoho Books and what to do if an invoice is rejected. Perfonec trains your team and stays on call on your go-live day.

6. UAE E-Invoicing Mandatory Deadlines for Zoho Books Users

Business Category	ASP Appointment	Mandatory Go-Live
Revenue AED 50M or above	30 October 2026 (extended)	1 January 2027
All other VAT-registered SMEs	31 March 2027	1 July 2027
Government entities	31 March 2027	1 October 2027
Pilot phase — all businesses	From 1 July 2026	No penalty

FINE REMINDER — CABINET DECISION NO. 106 OF 2025

Fine 1: AED 5,000 per month for not going live by the mandatory deadline — no upper cap. Fine 2: AED 100 per non-compliant invoice capped at AED 5,000 per month. Maximum combined fine: AED 10,000 per month. However, the pilot phase from 1 July 2026 carries zero financial fines. Therefore, start your Zoho Books direct Peppol setup now — while testing is free.

About Perfonec Computers — Authorised Zoho Partner UAE

Perfonec is the authorised Zoho Partner in UAE — listed on the official Zoho Partner Directory. We supply Zoho Books licences, handle the complete UAE e-invoicing setup including direct Peppol configuration, all 17 PINT AE field checks, pilot testing, team training, and go-live support. Perfonec is also Authorised QuickBooks Dealer and Pro Advisor, Authorised Silver Partner for TallyPrime, Odoo Ready Partner with Odoo Middle East (Cert n°0000699697), developer of QBESync and OESync, and Authorised Sage Reseller UAE.

Free Zoho Books UAE e-invoicing readiness check — no cost, no commitment.

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